



Hayman Lawyers Privacy Statement

At Hayman Lawyers, we know how important it is to protect our clients' privacy. If you have any concerns or questions, just let us know.

We only collect information that we need

We only collect the information that we need to give you the advice and assistance that you are asking us to provide. This will usually be information that you give us (either in person or online) but managing transactions or resolving disputes often involves getting information from other people as well.

Sometimes you may ask us to do work (such as buying or selling property) that requires us to collect identity-related information from you, so that we can meet our legal obligations under anti money laundering legislation. If you don't provide that information to us, we won't be able to assist you with those types of work.

At the moment, we don't collect information through our website that could identify you. The most we might be able to see is analytical information (such as the town or city that a site visitor is in, or numbers and types of page visits). If those changes, we'll update our policy and repost it here.

If you want to know what information we have, just ask

We will keep you in the picture about what is going on. You are always welcome to ask us for an update or ask to see the information that we have about you on a file. Just ask the lawyer who has been dealing with your file, contact us:

Email at results@haymanlawyers.co.nz,
Phone +64 4 472 0338,
Mail PO Box 204, Wellington 6140

We want your information to be right

We'll always do our best to check that your information is right but if we have got the wrong end of the stick, please tell us! We can't give you good advice if the information we have isn't correct.

We only use and disclose information to provide you with services

We'll use and disclose your information if that's necessary to provide the services that you've asked us for (for instance to buy or sell your house, or to manage your case in court).

Hayman Lawyers

 results@haymanlawyers.co.nz

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 04 472 0338

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109-125 Willis Street, Wellington

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We use Centrix to verify your identity and address information for anti-money laundering purposes. Centrix operates both in Australia and New Zealand and is subject to the privacy laws of both countries. You can find out more information about Centrix, including a link to its privacy policy, on its website at <https://www.centrix.co.nz/get-reports/id-verification/>

Otherwise, we only disclose your information if you allow us to do so, or if we're required to do so by law. Confidentiality is important to you and to us.

We keep key documents, but we don't keep the rest of our files for ever

We keep wills, trust documents, powers of attorney and other deeds safe for as long as you need them.

We only keep our other client files (correspondence, background documents and so on) for 10 years before we securely destroy them. Realistically, after that time, they generally won't be of any use to us or to you. If you think you'll need copies of any of the information on the file, make sure you ask us ahead of time.

We're committed to keeping information secure

While we hold your information, whether it's in a paper file or a digital file, we're committed to making sure it's as safe and secure as possible.

Problems with how we handle your personal information?

If you think that we have breached your privacy, please let us know straight away so that we can fix the problem for you. Just give us a ring or email us at results@haymanlawyers.co.nz.

You are also welcome to contact the Privacy Commissioner: see www.privacy.org.nz for more details.

If you are an Australian client and consider that we've breached your privacy, you can also approach the Office of the Australian Information Commissioner: see <https://www.oaic.gov.au/> for more details.